

Displaced International Recruits - Initial Process

- SWADASS to receive email from individual.
- SWADASS will reply using the wording below.
- SWADASS will receive reply with personal information – pass onto correct Spoke Lead and include a unique reference number.

SWADASS will send to displaced individuals.

Thank you for contacting commissioning.swadass@swcouncils.gov.uk

This mailbox manages enquiries from international care workers and senior care workers whose visa sponsor has lost their licence.

To help us deal with your email as quickly as possible please send over the following information to commissioning.swadass@swcouncils.gov.uk

- **your full name,**
- **your permanent home address,**
- **your work address,**
- **you will have received an email from UK Visas and Immigration or the Home Office to inform you that your sponsor's licence has been revoked, please include the sponsor's name and address as it appears in the email and the date you received the email.**
- **Please confirm that you consent to the above information being passed onto a third party to enable us to help you (local authority, recruitment agency, care alliance) YES/NO**

If you have not included this information in your email, please resend with this information.

If your current employer's licence has not been revoked but you would like support to find a new sponsor, please use www.adultsocialcare.co.uk to find roles in your local area, support to update your CV, and advice on interviews.

A list of licensed sponsor holder is available on gov.uk: [Register of licensed sponsors: workers - GOV.UK \(www.gov.uk\)](https://www.gov.uk/register-of-licensed-sponsors-workers)

National Careers Service have online resources to support with writing CVs, preparing cover letters, completing applications, and preparing for interviews: [Careers advice | National Careers Service](https://www.nationalcareersservice.gov.uk/careers-advice).

You can find advice on staying safe and avoiding scams when searching for a social care job in the UK on gov.uk: [Advice to help you stay safe when searching for a health or social care job in the UK \(publishing.service.gov.uk\)](https://publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/674242/Advice_to_help_you_stay_safe_when_searching_for_a_health_or_social_care_job_in_the_UK.pdf):

- **DO** check that your agency is on the 'ethical recruiters list' at: [Ethical Recruiters List | NHS Employers](https://www.nhs.uk/ethical-recruiters-list/)
- **DO** get a contract describing the salary, hours, location and any repayment clauses – make sure your employer sticks to the contract

- **DO** be aware of the signs of exploitation, including:
 - receiving little to no payment
 - being asked to repay large amounts of money
 - working very long hours
 - having no time off

- **DO NOT** apply to jobs that seem too good to be true.
- **DO NOT** pay money to an agency to find you work in the UK – this is against UK law.
- **DO NOT** be forced or threatened into signing a contract.
- **DO NOT** accept threats of deportation from your employer – understand your rights.

If you think you or a colleague are being taken advantage of, or you have witnessed illegal behaviour, report your concerns to get help from The Advisory, Conciliation and Arbitration Service (Acas) on 0300 123 1100 or by calling the Modern Slavery Helpline on 0800 0121 700.'

Helpline	Purpose	Contact
UK Visas and Immigration, Immigration Enforcement Hotline	If you have concerns about the conduct of an employer holding a sponsorship licence.	By phone: 0300 123 7000
Department for Business and Trade, Employment Agency Standards	<p>For any concerns about the conduct of a recruitment agency, organisation or collaboration based in Great Britain.</p> <p>Advice on what the law and regulations require of those conducting working finding services.</p>	<p>Call DBT on 020 7215 4477 to speak to an EAS inspector</p> <p>By email: EAS@businessandtrade.gov.uk.</p>
Care Quality Commission	<p>If you have any concerns about the quality of care provided by an employer.</p> <p>Witness or are a victim of malpractice.</p>	<p>By phone: 03000 616 161</p> <p>By email: enquiries@cqc.org.uk</p> <p>Give Feedback on Care tool or as a Whistleblower.</p>
Gangmasters and Labour Abuse Authority	You can report to GLAA in confidence about an employer who may be exploiting the welfare and rights of their staff.	<p>By phone: 0800 432 0804</p> <p>By email: intelligence@gla.gov.uk</p>

Advisory, Conciliation and Arbitration Service	If you have concerns around employment rights and disputes.	By phone: 0300 123 1100
Modern Slavery Helpline	Care worker is a victim of exploitation or modern slavery.	By phone: 08000 121 700 File a report online through File a report (modernslaveryhelpline.org) .
Citizens Advice and Regulated immigration advisers	Impartial legal and immigration advice.	By Phone: 0800 144 8848. Online: Contact us - Citizens Advice A list of regulated immigration advisers is available on Gov.UK Adviser Finder (oisc.gov.uk) .
Housing and Accommodation	Impartial advice and support on housing and accommodation queries, including tenancy rights.	Citizens Advice: By Phone: 0800 144 8848. Online: Contact us - Citizens Advice Shelter: Get help from Shelter - Shelter England .
Trussell Trust	List of food banks	Find a Food Bank - The Trussell Trust
No Recourse to Public Funds Forum	Details of support available for visa holders without recourse to public funds.	Housing and support options for migrant families Compas (nrpfnetwork.org.uk)

National Careers Service

Resources to support with CVs, applications, and interviews.

By phone: **0800 100 900**

Online: [Contact us | National Careers Service](#)